

PRODUCT SAFETY

Snap-on Incorporated

ADVISORY

March 4, 2009

PRODUCTS AFFECTED:

PART NAME & DESCRIPTION:

Lusterware Coffee Mug

Ceramic Coffee Mug with Metallic Lusterware coating

PART NUMBER(s):

4620.13TP



HAZARD:

Risk of serious personal injury (burn) could occur if coffee mug is placed in the microwave. The Lusterware Coffee Mug provided by National Premium, Inc., **is not** designed for microwave use.

ACTIONS:

Please locate all customers with Lusterware Coffee Mugs Part no. 4620.13TP ordered from National Premium after 10/01/2007. Ask your customers to immediately inspect their coffee mugs to determine if the warning "Not for Microwave Use" is present (See Figure 1).

Customers without a warning on the bottom of their mug should immediately call Sheri at 1-800-755-0335 ext. 432 for a replacement mug. Since the Lusterware Mug is discontinued, you will receive an alternate ceramic mug.



Figure 1. "Not for Microwave Use"

QUESTIONS:

If you have questions on this advisory or need assistance contact: [Sheri Hetrick at \(800\) 755-0335 ext. 432.](tel:8007550335)