

A photograph of two male technicians in a garage setting. The technician on the left is bald with a beard and glasses, wearing a light-colored button-down shirt. The technician on the right has curly hair and glasses, wearing a dark blue button-down shirt. They are both looking down at a black diagnostic tool held by the technician on the right. The background shows a car with its hood open. The entire image is overlaid with a red tint.

DIAGNOSTIC PRODUCT DEMO GUIDE


**QUICK REFERENCE
PRODUCT DEMO GUIDE**



ZEUS®

with Fast-Track® Troubleshooting


Demonstration Path

1.  Select **SCANNER ICON**
2. Select **DEMONSTRATION** > Scroll to the bottom > **2016 CHEVROLET TAHOE NORTH AMERICAN DEMO**
3. Confirm Vehicle, Select **OK**
4. Demo mode warning, Select **CONTINUE**
5. Select **CODE SCAN** > Select > **PRE SCAN** > **CODE SCAN RESULTS** > uploads to the Snap-on Cloud
6. Select **DIAGNOSE** for **P0300 ENGINE MISFIRE DETECTED**
7. Explain how the Top Repairs Graph shows the most common verified fixes and procedures related to the DTC and Mileage
8. Select the **TSB** card and show the TSB related to the DTC
9. Show the loose spark plug TSB. Scroll down to picture
10. Select **X**
11. Select the **SMART DATA** Card. Wait until a PID is flagged red and audio alerts
 - **BLUE** flag = PID monitored
 - **RED** flag = PID out of spec
12. Select **EXIT** then select **BACK**
13. Select the **FUNCTIONAL TESTS AND RESET PROCEDURES** card
14. Show the Functional Tests related to the DTC
15. Select **BACK** then scroll down to Guided Component
16. Select **GUIDED COMPONENT TEST METER** card
17. Show Component Tests Related to the DTC
18. Select **BACK** then scroll down to SureTrack®
19. Explain that the displayed SureTrack® Real Fix is the most common Real Fix related to the DTC to date
20. Scroll down and select the **REAL FIXES** card to show additional Real Fixes from techs.
21. Select **BACK**
22. Select the **TROUBLESHOOTER** card to show additional Tips related to the DTC
23. Select **BACK**
24. Mention that the repair information card would take them to ShopKey Repair information without having to leave the vehicle (Note: ShopKey Repair is an optional Subscription)
25. Ask: **WHAT ELSE DO YOU NEED TO SEE TODAY?**

TRITON™

with Fast-Track® Troubleshooting


Demonstration Path

1.  Select **SCANNER ICON**
2. Scroll down and select **DEMONSTRATION** > **CHEVROLET** > **2016** > **TAHOE (4WD) DEMO** > **5.3L V8(L83)**
3. Confirm the vehicle. Select **OK**. Demo mode: Select **CONTINUE**
4. Select **CODE SCAN**. Select **PRE-SCAN**. **EXIT** code scan results window.
5. Select **P0300 ENGINE MISFIRE DETECTED**
6. Explain how SureTrack® Top Repairs Graph shows the most common verified fixes and procedures related to the DTC and Mileage
7. Select the **TSB** card and show the TSB related to the DTC – Engine Misfire May Be Due to Loose Spark Plug Wires. Scroll down to show image
8. Select **BACK** Twice
9. Select **SMART DATA** card
10. Wait until a PID is flagged red and audio alerts
 - **BLUE** flag = PID monitored
 - **RED** flag = PID out of spec
11. Select **BACK**, twice
12. Select **FUNCTIONAL TESTS AND RESET PROCEDURES**
13. Show the Functional Tests and Reset Procedures related to the DTC. Explain the importance of resetting the adaptive strategies after a component replacement
14. Select **BACK**
15. Scroll down to SureTrack®, explain that the displayed SureTrack® Real Fix is the most common Real Fix related to the DTC to date
16. Scroll down and select **REAL FIXES** card to show additional Real Fixes from other professional technicians, saving the need for a call to a Techline
17. Select **BACK**
18. Ask: **DO YOU NEED ANY TEST COMPONENTS?**
19. Scroll up and select **GUIDED COMPONENT TEST METER**. Show the Guided Component Tests related to the DTC. Scrolling down, select **IGNITION TESTS**, choose **PRIMARY TEST**, and choose **KOEC TEST**. Explain the need for Component information when testing, Operation, Connector Pinout, and Best Test Location.
20. Ask: **WHAT ELSE DO YOU NEED TO SEE TODAY?**

APOLLO™


with Fast-Track® Troubleshooting

Demonstration Path

1.  Select **SCANNER ICON**
2. Select **DEMONSTRATION** (press no to continue in **DEMO** mode) > **CHEVROLET** > **2016** > **TAHOE (4WD) DEMO** > **5.3L V8(L83)**
3. Confirm the vehicle. Select **OK** > **CONTINUE**
4. Select **CODE SCAN** > Select **PRE SCAN** > **CODE SCAN RESULTS** > **UPLOADS TO SNAP-ON CLOUD** > **CLOSE WINDOW**
5. Select **P0300 ENGINE MISFIRE DETECTED**
6. Explain how SureTrack® Top Repairs Graph shows the most common verified fixes and procedures related to the DTC by mileage
7. Select the **TSB** card and show the TSB related to the DTC – Engine Misfire May Be Due to Loose Spark Plug Wires
8. Select **BACK**
9. Select the **SMART DATA** card
10. A Smart Data important message displays > **ALL DATA RECORDED FOR REVIEW**
 - **BLUE** flag = PID monitored
 - **RED** flag = PID out of spec
11. Select **BACK**, twice
12. Select **FUNCTIONAL TESTS AND RESET PROCEDURES**
13. Show the Functional Tests and Reset Procedures related to the DTC. Explain the importance of reset & relearns after a component replacement
14. Select **BACK**
15. Scroll down – Explain that the displayed SureTrack® Real Fix is the most common Real Fix related to the DTC to date
16. Scroll down and Select **REAL FIXES** card to show additional Real Fixes from other professional technicians, saving the need for a call to a Techline
17. Ask: **WHAT ELSE DO YOU NEED TO SEE TODAY?**

SOLUS™

Demonstration Path

1.  Select **SCANNER ICON**
2. Scroll Down then Select **DEMONSTRATION**
3. Select **CHEVROLET**
4. Answer ID questions: **CHEVROLET** > **2016** > **TAHOE (4WD) DEMO** > **5.3L**
5. Current Vehicle ID – Select **OK**
6. Demo Mode warning screen – Select **CONTINUE**
7. Select **CODE SCAN**
8. Select **PRE SCAN** > **NO** to add missing information > Press **X** on saved file window
9. Select **P0300**
10. Show the SureTrack® Graph specific to DTC and Mileage
11. Scroll down. The most common Real Fix is shown first.
12. Select the **REAL FIXES** card to display Related Real Fixes
13. Select **BACK** two times
14. Select the **TROUBLESHOOTER** card to display Related Expert Information
15. Select **BACK** two times to exit SureTrack®
16. From the code scan results screen select **ENGINE** – Codes:2
17. Select **DATA DISPLAY** > **ENGINE DATA**
18. Scroll down both columns to show what PIDS are available. To the left of each PID **PRESS THE DROP DOWN CARROT** to change to graph mode
19. Select **EXIT** then **BACK**
20. Select **FUNCTIONAL TESTS** and show what is available
21. Select the **HOME** icon in the lower left corner
22. Ask: **WHAT ELSE DO YOU NEED TO SEE TODAY?**

PRO-LINK® Edge

PRO-LINK Edge offers more OEM-proprietary coverage for commercial vehicles in one tool, from Class 8 trucks to light-duty diesels

Demonstration Path

1. Select **DEMO MODE**
2. Select **ENGINE #1** then **OK** to see vehicle faults
3. Select **PERCENT ACCELERATOR PEDAL POSITION FAULT**
4. On top menu, select **SPECS** to see related specs
5. On top menu, select **TESTING**
6. Select **TROUBLE CODE TEST: ENGINE CONTROL MODULE (ECM)** and scroll screen to see test procedure
7. Select **ENGINE 1** tab on right and **DATA LIST** category on left, to see PID list
8. Select **GRAPH PAGE** at bottom to graph the PID list. Select **BACK** arrow to return to PID list (**NOTE: with Proprietary applications you can also perform the following tasks:**
Select **CALS** tab on right and **ENGINE 1** category on left
Select **CALIBRATIONS** > **MAXIMUM ROAD SPEED LIMIT** to modify this calibration
Tap **NEW VALUE** box, enter in numeric value, select **ENTER** key
Select **TESTS** tab on right to demonstrate special tests
Select **ENGINE 1** > **OK** > **CYLINDER CUTOUT** > **START** then **CUTOUT** button beside a cylinder to simulate cylinder cutout

PRO-LINK Edge

Read and clear OEM-proprietary fault codes with easy to understand code descriptions

Access trip data to monitor vehicle and driver performance, create health reports

Powerful calibration functions customize vehicle operating limits

Compare live data for multiple systems and graph data in real time

Wide range of coverage for the systems used by the major OEMs like International®, Volvo®, Mack®, Paccar®, Kenworth®, Peterbilt® and more

Reliable tested and licensed OEM coverage for all major systems

Wi-Fi and internet access make it easy to add and upgrade software. Download in trial mode for 10 free uses



New high-speed processor for fast results and data display

Optional REPAIR > CONNECT links directly from codes to repair information

VANTAGE® Legend

Guided Component Tests

Demonstration Path

1.  Select **GUIDED COMPONENT TEST** icon
2. Select **US DOMESTIC** > **CHEVROLET** > **2010** > **CAMARO** > **3.6L**
3. Current Vehicle ID – select **OK**
4. Select **FUEL INJECTION** > **CKP SENSOR** > **SIGNATURE TEST**
5.  Select **EXPAND/COLLAPSE** icon to toggle between guided instructions and test results

HOW TO CHOOSE THE RIGHT DIAGNOSTIC TOOL? ASK THE RIGHT QUESTIONS

- | How would you improve your diagnostics – upgrade your software or your tool?
- | What vehicle coverage or capabilities are you missing in your current tool?
- | What could you do if you had internet access right in the tool?
- | Would you like to increase confidence in your diagnosis? (Guided Component Tests, SureTrack®, ShopKey® Pro, Fast-Track Intelligent Diagnostics)
- | How would a wireless scanner or scope help you work around the car without being tied to scope leads?



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