

For Immediate Release

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Mitchell 1 Enhances TruckSeries with 1Search Plus

Advanced search technology and intuitive interface will save technicians time

POWAY, Calif., March 19, 2019 – Mitchell 1 has announced that with the next release of TruckSeries, the <u>truck repair software</u> suite will be enhanced with the addition of the 1Search™ Plus advanced search engine and user interface.

The 1Search Plus interface streamlines the vehicle technician's job with an easy-to-use graphical design and consolidated information to help them work more efficiently. The advanced search technology scans the vast database of Mitchell 1 content and returns only the specific information the technician needs to make the necessary diagnosis and repair. All information relevant to the selected vehicle is assembled and delivered in a single location without any unnecessary and time-consuming navigation.

"1Search Plus is the most dynamic improvement Mitchell 1 has made to TruckSeries to date and is specifically designed to save technicians time," said Kristy LaPage, business manager for the Mitchell 1 commercial vehicle group. "This advanced search engine captures all the information the technician needs when diagnosing and repairing a vehicle and delivers it to them in one place in a familiar format. We're confident this latest enhancement to our truck repair software will get trucks back on the road sooner which is the goal of every commercial vehicle operator."

With 1Search Plus, the technician simply selects the vehicle he or she is working on, enters a search term for the type of repair required, and 1Search Plus returns information in a unique graphical card format, bringing together all relevant information in a user-friendly layout. Content is categorized into the following cards:

- Specifications Vehicle specifications
- Testing Test procedures
- Component Connector Connector view and pin-outs
- Component Location Component location diagrams
- Component Operation Component operation and description
- · Wiring Diagrams Wiring diagrams
- Diagrams Images and exploded views
- Remove & Replace R&R procedures
- After Repair Info Post repair testing and validation
- Labor Labor time

Key features and benefits of 1Search Plus include:

- The graphical card format is intuitive and easy-to-navigate.
- Results are more targeted, so technicians can spend less time scrolling as data is now categorized into more specific cards.
- Cards populate only if there is relevant information, so technicians only see information for the results they need.

Mitchell 1's TruckSeries is the only comprehensive repair information software suite of its kind available for Class 4-8 trucks, providing a one-stop, single log-in, all-makes data resource for mechanical labor estimating, diagnostic trouble code procedures and comprehensive repair information, all packaged into a single application. TruckSeries is integrated with Manager™ SE Truck Edition, Mitchell 1's award-winning truck shop management software that delivers an end-to-end solution for every step of the repair process.

For additional information, call 888-724-6742 or visit https://mitchell1.com/truckseries. To find your local Mitchell 1 representative, visit www.mitchellrep.com.

About Mitchell 1:

Headquartered in Poway, California, Mitchell 1 has been a leading provider of repair information solutions to the motor vehicle industry for more than 100 years. Mitchell 1 offers a complete line of integrated repair shop software and services to help automotive and commercial truck professionals improve productivity and profitability. ProDemand[®] optimized with SureTrack[®] is the most complete solution for OEM and real-world repair information and diagnostics. Manager[™] SE is the industry standard for mechanical estimating and shop management information. The SocialCRM shop marketing service delivers automated marketing and customer engagement tools to help shop owners improve their bottom line profits. For the commercial trucking segment, TruckSeries provides information required to estimate labor times, diagnose and repair all makes of Class 4-8 trucks. Mitchell 1 is a recipient of the ASE Blue Seal of Excellence award and was recognized by Frost & Sullivan in 2018 with the North American Customer Value Leadership Award. For more information about Mitchell 1 products and services, visit the company's website at mitchell1.com. Follow Mitchell 1 on social media at https://www.facebook.com/Mitchell1ShopSolutions and https://twitter.com/Mitchell1.

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