



NEWS RELEASE
For Immediate Release
To U.S. Publications Only

For more information, contact:
Lynn Konsbruck
312-768-7362
lkonsbruck@maxmarketing.com

Snap-on Offers Family of Intelligent Diagnostics Products *Get Significant Savings with One-Year Prepaid Data Plans*

LINCOLNSHIRE, Ill., July 11, 2019 – Snap-on® now offers a complete family of Intelligent Diagnostics products to suit the needs and budgets of all professional repair technicians that includes [APOLLO-D₈[™]](#), [TRITON-D₈[™]](#) and [ZEUS[®]](#).

Intelligent Diagnostics is the most sophisticated and intuitive software Snap-on has ever created. It saves technicians time by intuitively guiding them straight through the diagnostic workflow, from pinpointing the problem, to finding the fix – while eliminating the steps they don't need. Only information that is relevant to the specific vehicle and fault code is displayed in one scrolling, easy-to-navigate screen.

Intelligent Diagnostics uses “Smart Data” to automatically configure the display to show vehicle data parameters (PID) relevant to the fault code, while non-related data parameters are filtered out to save time. It also highlights vehicle data that is out of expected range. In addition, Intelligent Diagnostic offers the extra assurances of SureTrack® expert information, technical service bulletins (TSB) and quick access to functional tests and resets - within a highly intuitive user interface that's simple to learn and operate.

Intelligent Diagnostics and using a logical step-by-step diagnostic process allows technicians to get through their diagnostic workload and tackle more challenges than ever before:

Step 1: Check for codes. Diagnostic trouble codes (DTC) are still the first and best source of clues to narrow the search. Once it's known if there is a code, go to step two and use the code or symptom to determine a likely cause. Identifying a code opens up the possibilities of putting the Intelligent Diagnostic software to best use.

Step 2: Smart data filters unrelated PIDs so technicians only need to look at what is relevant to the code. It also automatically sets PID triggers, which will flag PID red or blue, out of limits or within limits.

Step 3: Search factory technical service bulletins. Intelligent diagnostics narrow down the TSBs to only those for that code. TSBs have become a critical time saver with OEM experience on failures after a vehicle has been on the road for a while. They are a great companion to fault codes and SureTrack. Intelligent Diagnostics takes users directly to the TSBs related to the DTC they are investigating.

Step 4: Check SureTrack for real world answers. SureTrack is a powerful tool that make precise answers out of big information. It take the clues: vehicle, code and symptom, and shows the most common parts used to repair similar vehicles and problems. This is based on experience from millions of successful repair orders, so technicians see the actual parts used to complete the repair.

Step 5: Use functional tests or component tests to pinpoint and verify the problem. Using Intelligent Diagnostics, Fast-Track® Guided Component Tests (available for TRITON-D₈ and ZEUS) take technicians to the specific information they need, relevant to that code, showing what to test, how to connect and what results to look for. Directly testing the suspected component is the best way to verify a component before replacement. This diagnostic process may vary depending on personal workflow and the job at hand.

Accessing the Intelligent Diagnostic functions on the Snap-on diagnostic platforms requires a software agreement, which will keep the tools updated with the latest information and functionality available. In addition to the ZEUS' three-year data plan, all Intelligent Diagnostics platforms now offer a one-year prepaid plan, which provides significant savings.

To learn more, visit <http://diagnostics.snapon.com> or talk to a Snap-on franchisee or other Snap-on sales representative.

About Snap-on Diagnostics:

Snap-on Diagnostics is part of Snap-on Incorporated, a leading global innovator, manufacturer and marketer of tools, diagnostics and repair information and systems solutions for professional users performing critical tasks. Products are sold through the company's franchisee, company-direct distributor and Internet channels. Founded in 1920, Snap-on is headquartered in Kenosha, Wisconsin.

#