



*For Immediate Release*

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## Mitchell 1 Manager SE Adds New Time Management Features

**SAN DIEGO, Calif., Nov. 16, 2021** – The upcoming software release of the Mitchell 1 Manager<sup>®</sup> SE [auto shop management system](#) includes new technician productivity tracking features that allow shops to automatically generate productivity statistics as their technicians clock in and out of labor operations and provides the option to track employee shift hours.

“We’re delighted to introduce time management features with tracking and measurements in a simple and secure configuration that allows for customization,” said Ben Johnson, director of product management, Mitchell 1. “Shops and technicians need to know the status of the work in-house, if certain jobs have been started and how much progress has been made, as well as how long it will take each technician to complete their work. The technicians and their managers can quickly ascertain ‘clocked hours’ against ‘paid hours per job’ to identify in real time how effectively that technician is utilizing their at-work hours. These new features help shops keep track of their labor margin, along with employee hours, to increase efficiency and profits.”

The new Technician Time Manager in Manager SE allows technicians to clock in and out of labor operations to track actual time spent for assigned jobs. They start a job clock for a labor item, pausing it for breaks or lunch. When each labor item is finished, they mark that work as completed. This time stamp automatically populates the Actual Hours field for that labor operation in the Manager SE repair order. They can view “clock in” and “clock out” of jobs using a time management website via the Manager SE workstation PC, a smartphone, tablet or any other device on the shop’s network via a modern web browser.

The labor time manager provides an overview of hours and efficiency for each technician. Links are provided directly back to the repair order for fast access if more detail is required. If any clocked time exceeds pay hours it is displayed in red, alerting technicians and managers to view it right away.

Additional features of the latest software release include:

#### Employee Shift Clock

- Shop employees can clock into their work shift and track their hours on their mobile device.
- If a time card change is made by a manager within Manager SE, the changes are displayed on the employee-facing time tracking website.

#### Current Activity Screen

- This secure dashboard allows owners and managers to quickly confirm which employees are clocked in for their workday shift.
- Managers can review a list of technicians to verify current workloads, including jobs assigned and total clocked time for each so far.
- New program security settings for time clock functions ensure proper access and privileges for every role in the shop.

Manager SE [shop management software](#) helps mechanical auto repair shops streamline workflow and track activity from estimate to invoice. The tools and reports in Manager SE give shops a 360-degree view of the entire operation, helping them manage repairs, customer service and the overall business more efficiently and profitably. Manager SE is integrated with [ProDemand](#)<sup>®</sup>, Mitchell 1's comprehensive repair information system to further increase shop productivity.

For more information about Mitchell 1, visit [mitchell1.com](http://mitchell1.com), call (888) 724-6742, or locate an independent sales consultant at [www.mitchellrep.com](http://www.mitchellrep.com).

#### **About Mitchell 1:**

Headquartered in San Diego, California, Mitchell 1 has been a leading provider of repair information solutions to the motor vehicle industry for more than 100 years. Mitchell 1 offers a complete line of integrated repair shop software and services to help automotive and commercial truck professionals improve productivity and profitability. ProDemand<sup>®</sup> optimized with SureTrack<sup>®</sup> is the most complete solution for OEM and real-world repair information and diagnostics. Manager<sup>™</sup> SE is the industry standard for mechanical estimating and shop management information. The SocialCRM shop marketing service delivers automated marketing and customer engagement tools to help shop owners improve their bottom line profits. For the commercial trucking segment, TruckSeries provides information required to estimate labor times, diagnose and repair all makes of Class 4-8 trucks. For more information about Mitchell 1 products and services, visit the company's website at [mitchell1.com](http://mitchell1.com). Follow Mitchell 1 on social media at <https://www.facebook.com/Mitchell1ShopSolutions>, <https://www.instagram.com/mitchell1shopsolutions> and <https://twitter.com/Mitchell1>.

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