



**NEWS RELEASE**  
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For more information, contact:  
Lynn Konsbruck  
312-768-7362  
[lkonsbruck@maxmarketing.com](mailto:lkonsbruck@maxmarketing.com)

## **New Snap-on Software Upgrade Helps Shops Get to the Fix Faster**

**LINCOLNSHIRE, Ill., Oct 4, 2021** – With the latest Snap-on® software release, a professional technician’s diagnostic platform performs to its fullest potential, overcoming the toughest obstacles and increasing productivity. From the moment they power-on, technicians can confidently service customers with a tool containing advanced features and unparalleled depth in general and collision repair coverage for Asian, domestic and European vehicles.

On top of new coverage and features, the software also delivers significant and exclusive expert information enhancements. Plus, everything from previous releases.

“Our information and research show us how and when specific vehicles’ systems age and fail. We put that knowledge into every software upgrade,” said Dave Ellingen, president, Snap-on Diagnostics. “No other diagnostic tool and information provider can more accurately diagnose problems and move technicians through to the fix faster.

New coverage highlights include:

- 2021 automotive model year updates
- The addition of the Genesis® make with G70, G80, G90, GV70, GV80 models
- New models, system additions and more for Alfa Romeo®, BMW®, Chrysler®, Dodge®, Ford®, Jeep®, Honda®, Lexus®, Mercedes-Benz®, RAM®, Toyota® and Volvo®
- Harley-Davidson® BCM replacement and key fobs programming for all 2002-2020 models

New features and enhancements include:

- Searching for Snap-on Cloud records just got easier with automatic license plate tagging when uploading vehicle system and ADAS recalibration reports
- Enhanced PID list feature for TRITON™, APOLLO™ and MODIS™ series products allow technicians to save double the number of custom PID lists. Store up to 100 different PID lists, allowing techs to revert to previous settings effortlessly
- Faster access to hundreds of on-tool component test training courses, now found at the top of the guided component test menu
- TRITON-D10™ and APOLLO-D9™ enhanced touchscreen responsiveness and scope navigation sensitivity improvements for TRITON-D10

Keeping their diagnostic platform up to date ensures that technicians can access the full potential of the tool. Snap-on exclusives include:

- Fast-Track® Intelligent Diagnostics walks through every step to the solution, avoiding unnecessary steps. Includes expert information updated and available before, during and after every software release

- Snap-on Secure Vehicle Gateway™ for direct access to vehicles right from the scan tool for 2018 and newer Fiat Chrysler (FCA) models
- Ethernet communications support for Jaguar®, Land Rover® and Volvo vehicles requiring it
- Vehicle system and ADAS recalibration provide a useful summary of the diagnostic work carried out
- Snap-on Cloud access for up-to-the-second online storage. Archive, reference, retrieve and communicate vehicle systems reports, thermal images and more to customers, colleagues and insurance companies
- SureTrack® for Real Fixes and verified parts replacement records from millions of successful repair orders
- Exclusive guided component tests that show how to test, where to connect and what results to look for
- On-tool guided component test training with over 70 topics and hundreds of on-tool courses
- Software plans to get the most comprehensive coverage and features
- Wide-ranging support programs, including a customer care hotline, extended warranty and free comprehensive online training and support

For specific coverage and features by platform, refer to the vehicle coverage guide at <http://snapon.com/vcguide>.

For more information about the latest software coverage and features or available software programs, contact a participating Snap-on Franchisee or other sales representative, or visit <http://diagnostics.snapon.com/software>.

**About Snap-on Diagnostics:**

Snap-on Diagnostics is part of Snap-on Incorporated, a leading global innovator, manufacturer and marketer of tools, diagnostics and repair information and systems solutions for professional users performing critical tasks. Products are sold through the company's franchisee, company-direct distributor and Internet channels. Founded in 1920, Snap-on is headquartered in Kenosha, Wisconsin. To learn more about any of Snap-on's diagnostic solutions, talk to a Snap-on representative or visit <http://diagnostics.snapon.com>.

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