

**NEWS RELEASE**For Immediate Release

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## John Bean Hosts Customer Appreciation Event in Conway, Arkansas

**CONWAY, Ark. – Dec. 16, 2025 –** John Bean<sup>®</sup> recently welcomed local customers to its Conway, Arkansas facility for a customer appreciation celebration. The event, entitled "Conway Drives Local," brought together over 40 shop owners who visited the plant for demonstrations, training and tours of the manufacturing facility.

"We thank all the shop owners who took time out of their busy schedules to attend our special event in Conway," said Mariana Montovaneli, director of marketing for *John Bean*. "It was important for us to show Faulkner County customers that we are right in their neighborhood and ready to support them as they grow their businesses. We also had the opportunity to highlight to local community members that our award-winning products such as the <u>Tru-Point</u> advanced driver assistance system (ADAS) calibration system and the <u>V4400</u> Commander® Wheel Alignment System are made right here in Conway."

During the evening, *John Bean* provided dinner, plant tours and hands-on demonstrations with the training staff. Attendees also participated in training sessions and received prizes. Josh Riley, owner of Sure Stop in Conway, was selected as the grand prize winner of a *John Bean* T5745T tire changer.

"The customer connection value we have is based on building strong, hands-on relationships that go beyond simply providing tools and this customer appreciation event was a wonderful way to connect with our neighbors and show shop owners the value we provide," continued Montovaneli. "Our guests' enthusiasm made the event an even greater success and we look forward to hosting more events that allow us to interact directly with our customers. Through personalized service, expert guidance and reliable support, we look to create a partnership with customers that reinforces trust and long-term loyalty."

For more information about *John Bean* award-winning products, visit <u>www.johnbean.com/us</u>

## **About John Bean**

John Bean is a global provider of automotive undercar service equipment solutions and is one of the many brands that Snap-on offers repair shop owners and managers. Snap-on Incorporated is a leading global innovator, manufacturer and marketer of tools, equipment, diagnostics, repair information, and systems solutions for professional users performing critical tasks. Products are sold through the company's franchisee, company-direct, distributor, and Internet channels. Founded in 1920, Snap-on Incorporated is a leading, S&P 500 company headquartered in Kenosha, Wisconsin.

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