

NEWS RELEASE
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Latest Snap-on Software Release Puts the Power Inside Your Diagnostic Platform

LINCOLNSHIRE, III., Nov. 19, 2025 — When professional technicians update their Snap-on® diagnostic platforms with the new software release, they will gain access to millions of new codes, tests, tips and data to extend their tools' capabilities, giving them the ability to do more with the same tool that they initially invested in. Not only does the latest software include new coverage, guided component tests and features, but it also contains everything from previous releases for smarter fixes that lead to complete repairs and satisfied customers.

"Snap-on diagnostic tools are known for outstanding performance, solid construction and intuitive design, along with instant access to online and in-person training solutions," said Helen Cox, marketing and client services director, Snap-on Diagnostics. "But what really sets them apart is what's inside, both when they are built and over the life of the tools. Staying up to date with each software release ensures that technicians have access to what they need to be efficient and productive in the service bay."

The latest software release extends the diagnostic tools' capabilities with 2025 model year updates for 14 OEMs as well as new expert-based information. In every software upgrade, Snap-on adds coverage for late and older domestic, Asian and European models and this release is no different with 70,000 new systems added and 600 more functional tests, plus 2025 code scan and clear for all makes.

Also included are exclusive guided component tests and images to locate components faster, helping to speed up and simplify the diagnosis and repair process. This data is continually enhanced and updated with information based on real experience, straight from technicians and validated by Snap-on engineers, which means thousands more SureTrack® real fixes, PID flags, images, tests and tips.

"With vehicle and system coverage consistently evolving, Snap-on software is actually updated year-round," said Jason Gabrenas, national trainer, Snap-on Diagnostics. "Not only do we have two major software updates during the year, in the fall and spring, but we also have releases that happen in between. Plus, services that we provide, such as Fast-Track® Intelligent Diagnostics and SureTrack, are updated monthly, weekly and sometimes daily, depending on the information that is available. That's why it's important that technicians stay current with their software and stay connected to Wi-Fi, so they don't miss out on new features, performance enhancements and access to the latest vehicle coverage throughout the year."

Another benefit to staying current with the latest software is the continuous access that technicians have to manufacturers' secure gateways, including Chrysler, Dodge, Jeep, Ram, Volkswagen, Audi, Mercedes-Benz, Nissan, Volvo, Ford, Hyundai and Kia, at no additional cost from Snap-on.

Snap-on recently started adding software highlights to its <u>website</u>, where technicians can access helpful information about some of the coverage available in Snap-on diagnostic tools, including hints and tips. Each month, a new topic will be featured to help technicians diagnose problems faster and tackle the toughest repairs with confidence. Upcoming topics include Be the Renegade Master, Programming, Body Shop Special, and EV and Hybrids Heading Your Way.

Gabrenas conducted a <u>webinar</u> on the new software release, discussing the highlights and what has been going on over the last six months, that is available for viewing on the Snap-on Diagnostics YouTube channel.

Technicians and shop owners who are already software subscribers, those who have purchased a prepaid plan or have participated in a free software offer, can perform their own software installation by downloading the latest software release through the ShopStream[®] self-service application, quickly and easily. Platform instructions are available on the <u>website</u>.

For more information about Snap-on products and industry exclusive features, contact a participating Snap-on Franchisee or other sales representative, or visit snap-on-com/diagnostics.

About Snap-on

Snap-on Incorporated is a leading global innovator, manufacturer, and marketer of tools, equipment, diagnostics, repair information and systems solutions for professional users performing critical tasks including those working in vehicle repair, aerospace, the military, natural resources, and manufacturing. From its founding in 1920, Snap-on has been recognized as the mark of the serious and the outward sign of the pride and dignity working men and women take in their professions. Products and services are sold through the company's network of widely recognized franchisee vans, as well as through direct and distributor channels, under a variety of notable brands. The company also provides financing programs to facilitate the sales of its products and to support its franchise business. Snap-on, an S&P 500 company, generated sales of \$4.7 billion in 2024, and is headquartered in Kenosha, Wisconsin.

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