



For Immediate Release

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Mitchell 1 Enhances Search Capabilities with 'Did You Mean' Feature in 1Search Plus

SAN DIEGO, Calif., Oct. 27, 2025 – Mitchell 1 has enhanced its award-winning 1Search™ Plus dashboard in its repair information products with a new feature called “Did You Mean.” This powerful upgrade helps technicians and service writers find the right information faster by automatically suggesting corrected industry terms when typos or extra characters are entered in the search bar. The upgrades were made to ProDemand® and Shopkey® Pro auto repair information, TruckSeries software for Class 4-8 vehicles and SUN® Collision software for collision and mechanical repairs.

“A single mistyped word shouldn’t slow down a repair,” said Nick DiVerde, senior director of product management at Mitchell 1. “We know how critical it is for technicians and service writers to get accurate information quickly. With ‘Did You Mean,’ 1Search Plus becomes even more powerful, ensuring every search gets them closer to the right fix. That means faster repairs, more satisfied customers and greater productivity in the shop.”

Searching for the right repair information can often be derailed by a single mistyped character. With “Did You Mean,” users no longer waste time retyping or guessing. The new functionality goes beyond standard type-ahead features by acting as a smart safety net that keeps searches on track.

By automatically recognizing misspelled or mistyped terms, “Did You Mean” instantly suggests correctly spelled search terms, helping technicians stay focused on the repair instead of troubleshooting their search.

For example, the term “alternator” is frequently misspelled in search queries, appearing as *alteranator*, *altenator*, *alternater*, *altanator* or *altinator*. With “Did You Mean,” 1Search Plus suggests the correct spelling so users stay on track without wasting time.

“With this enhancement, Mitchell 1 reinforces its commitment to delivering the industry’s most powerful and accurate search experience for auto repair professionals,” concluded DiVerde.

About Mitchell 1

Mitchell 1, a member of the Snap-on® Total Shop Solutions brand family, has provided quality repair information solutions to the vehicle industry for over 100 years. Its key products include ProDemand® automotive repair and diagnostic information; Manager™ SE shop management software; TruckSeries repair and diagnostic information for Class 4-8 trucks and SocialCRM shop marketing and customer engagement services.

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