



NEWS RELEASE
For Immediate Release

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Get the Most out of Pro-Cut Equipment with Extensive Online Customer Support

WEST LEBANON, N.H. – March 31, 2026 – Pro-Cut™ provides comprehensive support to help service providers maximize the performance and efficiency of their *Pro-Cut* equipment investment.

“When we sell a brake lathe, we make it clear that our relationship with the customer is only beginning,” said Jeff Hastings, president of Pro-Cut. “Our goal is to ensure they are getting the most out of their Pro-Cut brake lathe every day. In addition to lathe training programs, we provide extensive online support, including troubleshooting resources housed on our YouTube channel. We strive to be true partners to our customers because we understand that our success is 100% dependent on our customers’ success.”

The *Pro-Cut* [YouTube](#) channel provides a variety of troubleshooting videos to help customers address issues they may be having and increase the productivity of their brake lathe. The videos include help with topics such as [surface finish](#) and [compensation](#) issues.

The *Pro-Cut* website features an extensive catalog of documents to help customers improve lathe performance and help them work through challenging situations. Pro-Cut also provides a variety of downloadable files, including topics like [assuring smooth surface finishes](#) and [lathe efficiency tracking](#) as well as a [troubleshooting guide to compensation issues](#). Also available are service bulletins, technical manuals, lathe diagrams and a series of shell sheets.

“From hands-on training to in-depth troubleshooting tools and technical documentation, our team is dedicated to helping shops get the most out of their Pro-Cut equipment and grow their businesses through efficient, effective rotor repair,” said Hastings.

To learn more about Pro-Cut online customer support and the *Pro-Cut* equipment portfolio, visit www.procutusa.com

About Pro-Cut Brake Solutions

Based in West Lebanon, New Hampshire, Pro-Cut International, LLC develops, manufactures and markets patented brake service equipment, including rotor matching systems, bench lathes and wheel handling solutions. These innovative products enhance shop efficiency, increase profitability and are required or recommended by virtually every vehicle manufacturer in the world. Pro-Cut Brake Solutions is one of the many brands that Snap-on offers its customers. Founded in 1920, Snap-on Incorporated is a \$4.7 billion, S&P 500 company headquartered in Kenosha, Wisconsin. For more information about Pro-Cut Brake Solutions, visit <https://www.procutusa.com/>.

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