



FAQS FOR SIS UK USERS

Q: DOES THE SIS COME WITH A VEHICLE REGISTRATION LOOK-UP?

A: Yes, Vehicle Registration Mark (VRM) look-up is included in your subscription. You can also search for a vehicle using free text, engine code as well as the VIN, just click on “Search” on the top right of the home page. Please note the VIN search is based on decoding the VIN and may not produce an exact one to one match.

Q: DOES SIS DO EVERYTHING AUTODATA DOES?

A: Yes, by and large, everything the Autodata system does and covers the SIS also does and covers. In fact, many now rate SIS as having the best data coverage of any SMR provider.

Q: CAN I ADD A LABOUR RATE TO BE USED IN CONJUNCTION WITH REPAIR TIMES AND SERVICING?

A: Yes, you can actually set three different rates as well as VAT rates. Go to “Settings” then “Preferences”. These will then appear in any estimate you create.

Q: IS THE DATA BASED ON OEM INFORMATION?

A: Yes, but the Smart Cases comes from the vehicle manufacturers and re-written into a more usable and standardised format.

Q: CAN I USE THE APPLICATION ON A MOBILE DEVICE.

A: Yes, the application is fully mobile optimised and looks great on tablet devices. The home screen view can be changed to make the manufacturers’ buttons larger or smaller to suit and there is also an option to pin your favourite manufacturers to the top of the screen. Use the three icons next to the “search” button.