

SNAP-ON UK HOLDINGS LIMITED
DATA PROTECTION POLICY

The privacy of your Personal Data is important to us. As part of our commitment to the privacy of your Personal Data that we collect when you license this Software, and in respect of our obligations under the Data Protection Act 1998 ("the Act"), we are required to provide this notice explaining our procedures and to provide you with certain information under the Act.

Any Personal Data which we collect, record or use in any way, whether it is held in a manual or electronic format will have appropriate safeguards in place to ensure that we comply with our obligations under the Act.

The practices set out in this Data Protection Policy apply to this Software only. Other Snap-on Affiliate Software, provided in the UK or worldwide, may have different practices in place. If you use other Snap-on Software, please review the applicable Data Protection/Privacy Policies provided with that Software. If you are an employee of Snap-on or any of its Affiliates, please note that other internal company policies apply to you related to employee use of company computer systems and networks.

CONSENT

Please read this policy carefully. Your purchase and use of this Software constitutes your agreement to the terms of this Data Protection Policy and your consent to the collection, use, disclosure and processing of your Personal Data in the United Kingdom and elsewhere, as described below.

DEFINITIONS

"Data Controller" means Snap-on UK Holdings Limited

"Data Subject" means you, the customer purchasing this Software.

"Data Processors" means the persons processing Personal Data on behalf of the Data Controller. The Data Controller is responsible for their activities.

"Personal Data" is any information about an identifiable living individual regardless of the format of the information, which information affects that person's privacy.

"Sensitive Personal Data" means information regarding an individual's race or ethnic origin, political opinion, religious beliefs, trade union membership, physical or mental health, sexual life, criminal proceedings or convictions. It is not considered that Sensitive Personal Data is required to be collected when purchasing this Software. If at any time Sensitive Personal Data is required to be collected from you, your prior express consent will be sought to collect such data.

"Processing" means anything done to the personal information by the people processing it including the organisation, adaptation, alteration, retrieval, consultation or use, disclosure of the data by transmission, dissemination or otherwise making available, alignment, combination, blocking, erasure or destruction of the information or data.

"Software" means proprietary programs and data provided or sold by Snap-on or its franchisee, instructions and/or data that can be both stored electronically and used to operate on a computer.

"Franchisee" means the individual or company that is operating an independent business under a signed franchise agreement with Snap-on UK Holdings Limited. The Franchisee is not controlled or directed by Snap-on and is authorized by Snap-on to sell and license Snap-on products as defined by the franchise agreement. The Franchisee is not an agent, employee or partner of Snap-on UK Holdings Limited.

"Affiliate" means any other company in the Snap-on group of companies, whether in the UK or worldwide.

FAIR AND LAWFUL PROCESSING

The purpose of this policy is to inform you that your Personal Data is being collected, how it will be held, what it will be used for and who will have access to it. By your acceptance of the terms and conditions set out in this policy and your purchase of this Software, you confirm that you are consenting to the processing of your Personal Data in accordance with the terms of this policy.

ACTIVE COLLECTION OF PERSONAL DATA

When you purchase and use this Software, you provide Personal Data to register, order products or services, contact us, and conduct other transactions via the Software. The types of Personal Data actively collected in this Software may include any or all of the following, depending on your activities using this Software:

Date of sale, franchisee name, franchisee address, e-mail address, invoice number, product number, quantity, device serial number, customer name, customer address, customer phone number, Snap-on customer number (if applicable), software training requested and received, and other Personal Data that you actively provide to us via the Software or other means. Additional information may be collected such as vehicle specific information, including vehicle year, make, model, engine and other via the Software.

REASONS FOR COLLECTING PERSONAL DATA AND PURPOSES FOR WHICH WE DISCLOSE YOUR PERSONAL DATA

When you purchase this Software, we ask you to provide some information about yourself for security and identification and verification purposes. We and our Affiliates may use your information to inform you by letter, telephone, email or other electronic methods to inform you about other products and services which may be of interest to you.

We may use your Personal Data to communicate with you, to confirm your order, to send renewal notices and notify you of any important changes to this Software or other notices relating to the handling of your Personal Data.

We may use your Personal Data to make recommendations for additional products or special offers and to provide you with updates on new products that we believe may be of interest to you, in situations where you have expressly requested such communications.

From time to time we may share certain Personal Data with selected third parties, including our Affiliates and independent Snap-on dealers in your area, to enable them to offer products or services that may be of interest to you. By purchasing this Software, you confirm that you are consenting to this sharing of your Personal Data. If you later decide that you do not want us to share such Personal Data in the future, please contact us by using our information provided below and we will not share such information in the future.

You may at any time tell us if you do not wish to receive marketing communications from us and/or our Affiliates by informing us in writing and we will ensure that such communications cease. Our contact details are provided at the end of this policy.

We may disclose your Personal Data if required by law. We also reserve the right to disclose Personal Data to protect the security of this Software, to protect ourselves and our Affiliates against liability and/or in connection with any sale, assignment, or other transfer of all or part of our business.

We may share your Personal Data with our consultants or service providers to help us serve you better. We also contract with other companies and individuals to perform functions on our behalf, including without limitation, fulfilling and processing orders, handling shipping and returns, sending communications to you, and providing customer services. We require the suppliers to abide by this Data Protection Policy and only use your Personal Data until payment for your order is processed and only to the extent necessary to perform their functions and they may not use it for any other purpose.

We will not share the Personal Data provided to us in this Software in ways unrelated to the ones described above without first providing you an opportunity to opt out or otherwise prohibit such unrelated uses.

We may also use your information for research and statistical analysis with the aim of improving this Software or improving our services generally.

ENFORCEMENT

The Information Commissioner is responsible for the administration and enforcement of the Act in the United Kingdom. The Commissioner provides guidance to organisations and individuals on ensuring effective compliance with the Act. All Data Controllers processing personal information must notify the Commissioner that they are doing so unless their processing is exempt under the Act. The Commissioner can serve enforcement and information notices against Data Controllers who do not comply with the Act.

CHANGES TO THIS POLICY

We reserve the right to change this policy from time to time. Please review this policy before you submit additional Personal Data via the Software. All revisions to this policy will be communicated to you through updates to the Software. Your continued use of the Software constitutes acceptance of such changes to this policy.

HOW TO CONTACT US

You have the right to access your Personal Data and if necessary, rectify information held about you, with limited exception. You may also contact us to report any known or suspected privacy or security breaches.

You may contact us at:

Snap-on UK Holdings Limited, Denny Road, King's Lynn, Norfolk, PE30 4HG.