Snap-on® Cloud
Registration Guide
To create a Snap-on® Cloud account, use the registration information found on your diagnostic tool.

**Finding Your Registration Codes**

On the diagnostic tool:

1. Connect to Wi-Fi, see applicable *Wi-Fi Connection* instructions at: https://www.snapon.com/diagnostics/UserManuals

2. From the Home screen, select *System Settings* and then select *Get Connected.*

   The device *Serial Number, PIN* and *Code* needed to register are displayed (Figure 1).

3. Select the web link (Figure 1) to open the web page and begin the registration process, see *Snap-on Cloud Registration* (next section).

**Snap-on Cloud Registration**

**New User**

*N O T E: If you are a ShopKey® Pro or SureTrack® user, see ShopKey Pro / SureTrack User Setup (next section).*

1. From ALTUSDRIVE.com select *Create Individual Account.*

2. Enter the required information and create a *Username* and *Password,* then select *Create.*

3. At the “Success” confirmation screen, select *Done.*

4. Log in using your *Username* and *Password.*

5. Answer the security questions, then select *Submit.*

6. From Technician Profile Manager select the *Device Management* tab.

7. Select *Add Device,* then enter your *Serial Number, PIN, Code,* and *Diagnostic Device Name* and select *Save* when done.

8. Log out of Profile Manager, then select the *ALTUS Home Page* browser tab to get started.

9. Reboot the diagnostic tool.

**ShopKey Pro / SureTrack User Setup**

If you already have a ShopKey Pro or SureTrack account, follow these steps to setup and register your account:

1. From ALTUSDRIVE.com select *Login* (upper right screen).

2. Log in using your ShopKey Pro or SureTrack *Username* and *Password.*

3. Open the *Profile Manager* (additional log in may be required).

4. From the *Device Management* tab, select *Add Device.*

5. Enter your *Serial Number, PIN, Code,* and *Diagnostic Device Name.*

6. Log out of Profile Manager, then select the *ALTUS Home Page* browser tab to get started.

7. Reboot the diagnostic tool.
To create a Snap-on® Cloud account, use the registration information found on your diagnostic tool.

Finding Your Registration Codes

On the diagnostic tool:

1. Connect to Wi-Fi, see applicable Wi-Fi Connection instructions at: https://www.snapon.com/diagnostics/UserManuals
2. From the Home screen, select Tools, and then select Get Connected (Figure 1).

   ![Figure 1](image)

   The device Serial Number, PIN and Code needed to register are displayed (Figure 2).

   ![Figure 2](image)

   Serial Number: 156GFA500278
   PIN: 909889
   Code: B1A60FEE

   Follow these steps for access to FCA locked secure vehicle gateways:
   Visit snapon.com/gateway
   1) Get an authorized OEM account (e.g. https://webapp.autowifi.com).
   2) Create your Snap-on profile (skip this step if you already have one).
   3) Add device details and OEM account info to your profile.
   4) Restart the Scanner after these steps are performed.
   To print, share, manage and automatically back up files to the cloud.
   Visit altusdrive.com

3. Register your account on ALTUSDRIVE.com, see Snap-on Cloud Registration (next section).

Snap-on Cloud Registration

Using a Mobile Device or PC:

New User

NOTE: If you are a ShopKey® Pro or SureTrack® user, see ShopKey Pro / SureTrack User Setup (next section).

1. Using a mobile device or PC, visit https://ALTUSDRIVE.com and select Create Individual Account from the log in screen.
2. Enter the required information and create a Username and Password, then select Create.
3. At the “Success” confirmation screen, select Done.
4. Log in using your Username and Password.
5. Answer the security questions, then select Submit.
6. From Technician Profile Manager select the Device Management tab.
7. Select Add Device, then enter your Serial Number, PIN, Code, and Diagnostic Device Name and select Save when done.
8. Log out of Profile Manager, then select the ALTUS Home Page browser tab to get started.
9. Reboot the diagnostic tool.

ShopKey Pro / SureTrack User Setup

If you already have a ShopKey Pro or SureTrack account, follow these steps to setup and register your account:

1. Using a mobile device or PC, visit https://ALTUSDRIVE.com and select Login (upper right screen).
2. Log in using your ShopKey Pro or SureTrack Username and Password.
3. Open the Profile Manager (additional log in may be required).
4. From the Device Management tab, select Add Device.
5. Enter your Serial Number, PIN, Code, and Diagnostic Device Name.
6. Log out of Profile Manager, then select the ALTUS Home Page browser tab to get started.
7. Reboot the diagnostic tool.
To create a Snap-on® Cloud account, use the registration information found on your diagnostic tool.

Finding Your Registration Codes

On the diagnostic tool:
1. Connect to Wi-Fi, see applicable Wi-Fi Connection instructions at: https://www.snapon.com/diagnostics/UserManuals
2. From the Home screen, select Tools, and then select Get Connected (Figure 1).

The device Serial Number, PIN and Code needed to register are displayed (Figure 2).

3. Register your account on ALTUSDRIVE.com, see Snap-on Cloud Registration (next section).

Snap-on Cloud Registration

Using a Mobile Device or PC:

New User

NOTE: If you are a ShopKey® Pro or SureTrack® user, see ShopKey Pro / SureTrack User Setup (next section).

1. Using a mobile device or PC, visit https://ALTUSDRIVE.com and select Create Individual Account from the log in screen.
2. Enter the required information and create a Username and Password, then select Create.
3. At the “Success” confirmation screen, select Done.
4. Log in using your Username and Password.
5. Answer the security questions, then select Submit.
6. From Technician Profile Manager select the Device Management tab.
7. Select Add Device, then enter your Serial Number, PIN, Code, and Diagnostic Device Name and select Save when done.
8. Log out of Profile Manager, then select the ALTUS Home Page browser tab to get started.
9. Reboot the diagnostic tool.

ShopKey Pro / SureTrack User Setup

If you already have a ShopKey Pro or SureTrack account, follow these steps to setup and register your account:

1. Using a mobile device or PC, visit https://ALTUSDRIVE.com and select Login (upper right screen).
2. Log in using your ShopKey Pro or SureTrack Username and Password.
3. Open the Profile Manager (additional log in may be required).
4. From the Device Management tab, select Add Device.
5. Enter your Serial Number, PIN, Code, and Diagnostic Device Name.
6. Log out of Profile Manager, then select the ALTUS Home Page browser tab to get started.
7. Reboot the diagnostic tool.
Snap-on® Cloud Registration

To create a Snap-on® Cloud account, use the registration information found on your Thermal Imager.

Finding Your Registration Codes

On the Thermal Imager:
1. Connect to Wi-Fi, see applicable Wi-Fi Connection instructions at: https://www.snapon.com/diagnostics/UserManuals
2. Press 📡, then press the Right control button to select the Settings icon (Figure 1).
3. Select ALTUS Setup (Figure 2).
4. The device Serial Number, PIN and Code needed to register are displayed (Figure 3).

Snap-on Cloud Registration

Using a Mobile Device or PC:

New User

NOTE: If you are a ShopKey® Pro or SureTrack® user, see ShopKey Pro / SureTrack User Setup (next section).

1. Using a mobile device or PC, visit https://ALTUSDRIVE.com and select Create Individual Account from the log in screen.
2. Enter the required information and create a Username and Password, then select Create.
3. At the “Success” confirmation screen, select Done.
4. Log in using your Username and Password.
5. Answer the security questions, then select Submit.
6. From Technician Profile Manager select the Device Management tab.
7. Select Add Device, then enter your Serial Number, PIN, Code, and Diagnostic Device Name and select Save when done.
8. Log out of Profile Manager, then select the ALTUS Home Page browser tab to get started.
9. Reboot the Thermal Imager.

ShopKey Pro / SureTrack User Setup

If you already have a ShopKey Pro or SureTrack account, follow these steps to setup and register your account:

1. Using a mobile device or PC, visit https://ALTUSDRIVE.com and select Login (upper right screen).
2. Log in using your ShopKey Pro or SureTrack Username and Password.
3. Open the Profile Manager (additional log in may be required).
4. From the Device Management tab, select Add Device.
5. Enter your Serial Number, PIN, Code, and Diagnostic Device Name.
6. Log out of Profile Manager, then select the ALTUS Home Page browser tab to get started.
7. Reboot the Thermal Imager.