Select MODIS, SOLUS and ETHOS family diagnostic tools have Wi-Fi connection capability, however the connection is solely dedicated to the Snap-on Web Services Network.

Connecting to the Snap-on Web Services Network allows you:

- To use Repair Information applications (e.g. Intelligent Diagnostics, SureTrack®, Tire and Wheel Service, Oil Specs and Resets, TSBs, etc)
  \[\text{Note: Repair Information applications are optional, not available on all models or in all markets, and vary by model.}\]

- Receive important product messages.

\[\text{Note: These instructions are intended for multiple models. The icons and images shown are for reference only and will vary depending on tool model.}\]

These instructions describe how to:

- Check if Wi-Fi is on or off
- Check if Wi-Fi is connected to a network
- Turn on Wi-Fi and connect to a network
- Troubleshoot basic connection issues

## Checking if Wi-Fi is On/Off

If the Wi-Fi indicator is displayed in the title bar, Wi-Fi is on. If Wi-Fi is off, see Turning On Wi-Fi and Connecting to a Network to turn it on and connect.

## Checking if Wi-Fi is Connected

Check the Wi-Fi indicator in the title bar:

- No bars - No signal / out of range. See Troubleshooting
- Flasing - Wi-Fi is on, but not connected. See Troubleshooting

### Turning On Wi-Fi and Connecting to a Network

1. From the Home screen, select Tools > Settings > Configure Wi-Fi.
2. Select the Wi-Fi icon to turn Wi-Fi on.
3. Select your wireless network from the list (typical list shown below), then select Connect.

### Notes:

- A password is required when choosing a protected network. Enter the password using the onscreen keyboard and select the ✓ icon to continue.
- Networks with a proxy, challenge page, or that require the user to accept terms of usage are not supported.
- Wi-Fi performance varies depending on your wireless network equipment and ISP.

### Troubleshooting

The following troubleshooting information is not inclusive and is meant as a guide only. Other issues and solutions may arise that are not stated here. See the diagnostic tool user manual for additional information.

### Router Information

Router compatibility and setup are important factors to check when trying to determine connectivity problems. Although the tools are factory tested, we cannot guaranty its connectivity with your specific equipment. There may be some situations that require your time for router connection troubleshooting and/or additional
consultation and equipment. Snap-on Incorporated is not responsible for any costs incurred for any additional equipment, labor or consultation charges or any other costs that may result from correcting non-connectivity issues with this device.

**Check Router Settings**
Verify the following router settings **BEFORE** you begin troubleshooting a non-connectivity or “No Connection” problem. After each check, make any corrections as necessary then retest for connectivity. **Contact your IT administrator or ISP for assistance.**

1. Check your router connection and if applicable, the remote wireless access point connection.
2. Clear saved Wi-Fi networks, see Clearing Wi-Fi Networks.
3. Verify:
   a. Router is configured to use Dynamic Host Configuration Protocol (DHCP), not a static IP address.
   b. Router and/or settings for this device are configured to 2.4GHz. 5GHz is not supported.
4. Check for router firmware and update to current version, if applicable.
5. Restart or reset the router. See your router "User Guide" for procedures.
6. Connect to a different router.

**Clearing Wi-Fi Networks**
1. Select the Wi-Fi network that you are trying to connect to.
2. From the Home screen, select **Tools > Settings > Configure Wi-Fi** and then clear saved Wi-Fi networks, see Clearing Wi-Fi Networks.
3. If still not connecting after clearing the saved Wi-Fi networks, see Wi-Fi troubleshooting "Connection Tests” in the diagnostic tool user manual for details.
4. Once all saved Wi-Fi networks have been deleted (forgotten) turn off the diagnostic tool.
5. Turn on the diagnostic tool and connect to the desired Wi-Fi network.

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